

INF2332 Questionnaire

*Please answer in as much detail as possible.

1. Consider an instance where you found, encountered, gained, asked for, or received information from a **trustworthy source** about playing or purchasing a video game.
 - i. Please describe this instance in detail.

- ii. Please rate how valuable (or credible) the information/recommendation to you, and explain.

Very invaluable	Somewhat invaluable	Neutral	Somewhat valuable	Very valuable
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- iii. Please rate the information source's **overall** trustworthiness or credibility and explain. (What criteria or do you use to evaluate a source's **overall** trustworthiness/credibility?)

Very untrustworthy	Somewhat untrustworthy	Neutral	Somewhat trustworthy	Very trustworthy
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- iv. Please rate the information source's trustworthiness or credibility **in this context** and explain. (What criteria or do you use to evaluate a source's **contextual** trustworthiness/credibility?)

Very untrustworthy	Somewhat untrustworthy	Neutral	Somewhat trustworthy	Very trustworthy
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- v. Please describe how this information influenced your decision about the game.

2. If you chose to play or purchase the game **after** receiving this information... (Otherwise, skip and go to 3)

- i. Please rate how the **gameplay** ("experience") compared to your expectations, and explain.

Much worse	Somewhat worse	Neutral	Somewhat better	Much better
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- ii. Please rate how this experience affected your information source's trustworthiness or credibility and explain.

Decreased significantly	Decreased slightly	Did not change	Increased slightly	Increased significantly
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3. If you chose **not** to play or purchase the game after receiving this information, please rate how this affected the trustworthiness or credibility of the information source and explain.
(Otherwise, skip and go to 2)

Decreased significantly	Decreased slightly	Did not change	Increased slightly	Increased significantly
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4. Consider an instance where you received an opinion about a game that disagreed with information from another trustworthy source, or was untrue in your experience.

i. Please describe this instance in detail.

ii. Please explain in detail what actions you took to resolve this contradictory information.

iii. Please rate and explain how this affected the trustworthiness or credibility of the sources.

Decreased significantly	Decreased slightly	Did not change	Increased slightly	Increased significantly
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5. Assuming the results of this instance is repeated in another scenario (e.g. another game recommendation with similar results), please rate how this would affect the information source's trustworthiness or credibility and explain.

Decreased significantly	Decreased slightly	Did not change	Increased slightly	Increased significantly
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6. If 5 is repeated multiple times? Please explain.

Decreased significantly	Decreased slightly	Did not change	Increased slightly	Increased significantly
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7. Please include any additional comments or relevant contextual information below.